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## SERVICE REQUEST FORM

**A \$25 mandatory Pre-Service Inspection fee will be added to all equipment sent for repair.**

CUSTOMER INFORMATION		
Customer Name:		
Ship to Address:		
City, State, Zip code, Country		
Day time Phone:	Email:	
Harness/Container Model/Size:	Serial Number/Date of Manufacture (DOM) (MM/YY)	
Original Owner? <input type="checkbox"/> Yes <input type="checkbox"/> No	If yes, number of jumps on rig:	
Check items include in your shipment: <input type="checkbox"/> Harness/Container <input type="checkbox"/> Reserve Canopy (S/N: _____ DOM _____) <input type="checkbox"/> Reserve Bag/Pilotchute <input type="checkbox"/> Slinks <input type="checkbox"/> Reserve Ripcord <input type="checkbox"/> Toggles <input type="checkbox"/> RSL <input type="checkbox"/> Other _____	<input type="checkbox"/> Main Canopy S/N: _____ <input type="checkbox"/> Risers <input type="checkbox"/> Toggles <input type="checkbox"/> Slinks <input type="checkbox"/> Main Bag <input type="checkbox"/> Bridle <input type="checkbox"/> Pilotchute <input type="checkbox"/> Main Toggles <input type="checkbox"/> Cutaway/Release Handle <input type="checkbox"/> Other _____	
<input type="checkbox"/> AAD      Type: <input type="checkbox"/> Cypres <input type="checkbox"/> Vigil <input type="checkbox"/> Other: _____ Serial Number/DOM: _____		
General Maintenance: Check appropriate box: <input type="checkbox"/> Repack, include cutaway handle for service <input type="checkbox"/> Cypres service <input type="checkbox"/> Battery <input type="checkbox"/> Required service (4yr 8yr) <input type="checkbox"/> Cutter Replacement <input type="checkbox"/> Main canopy inspection <input type="checkbox"/> Pack main canopy		
Describe problem, if any or type of repair/maintenance work required.		
If you discussed your repair with a representative at RI, please include contact name and date		
Did you receive an estimate for the work discussed? If so what was the estimated cost?		
RETURN SHIPPING via UPS or FedEx. US Mail is available (extra costs will apply due to delivery to post office) Customer will be provided an estimate before work is started. Estimates are subject to change if additional work is required. Payment before shipment is required. Payment options: VISA/MASTERCARD/AMERICAN EXPRESS <input type="checkbox"/> I approve additional repairs if cost increase is less than \$50		
CARD HOLDER:		
CREDIT CARD NUMBER:		
EXPIRATION (MM/YY)	3-Digits (back of card):	Zip code for credit card bill:
SIGNATURE		SHIPPING PREFERENCE: <input type="checkbox"/> FEDEX <input type="checkbox"/> UPS <input type="checkbox"/> US MAIL
<input type="checkbox"/> I accept the terms noted above.		DATE SHIPPED: